

April - June 2025 Newsletter Quarter 2

A Community Update

Welcome to our second newsletter for 2025! Prospect is busy preparing a range of school holiday activities with our Family and Youth Support team, including a Colour Run Fun Day hosted by the PCYC on April 17th from 10am - 12pm.

Excitement is also building for the Country Music Parade on May 2nd, with many float registrations already received. The main street will be closed for the parade and we kindly ask that all attendees respect the road closures for the safe delivery of the event to the community.



A Warm Start to the Day – Thanks to Ravenswood Gold!



are incredibly grateful Ravenswood Gold for their generous donation, ensuring our Community Kitchen continues to provide warm, nutritious food to those in need. A good meal in the morning helps individuals and families start their day with energy, hope, and a sense of belonging. Join us in making a difference! Every meal served is a step towards reducing food insecurity building a stronger community. If you would like to support our community kitchen please contact 4787 4797 or donate via our website

www.prospect.org.au



Message from the CEO



Voting in the upcoming federal election is a crucial opportunity for individuals to influence policies that shape our work and the lives of those we support. Government decisions impact funding, services, and resources for vital programs, from social services and youth initiatives to housing and healthcare.

By casting your vote, you help ensure that issues affecting our community remain a priority. Every vote contributes to shaping a future that reflects our collective needs and values.

Make your voice count and check out the important election dates in this edition.

TIFFANY HOPKINS CHIEF EXECUTIVE OFFICE



Valentines Day Group Luncheon



The Valentine's Group Day Luncheon was an absolute blast! What a fantastic day enjoyed by all on Friday, 14th February 2025, as we celebrated in style at The Rix Hotel.

Prospect Community Services is all connecting people, building life skills, boosting confidence, and creating lasting friendships—what a perfect way to share the love!

Come and 'Grow with Us!'

If you are interested in finding out more about the NDIS, or accessing supports with Prospect Community Services please contact our team:

📍 11–15 Church Street, Charters Towers

📞 Call: 4787 4797 🖂 Email:NDIS@prospect.org.au





WHAT'S OTHE HUB WEDNESDAYS

1pm - 3pm :: 18th June - 13th August 2025

18th June - Chicken Wire Sunflowers

25th June - Air Plant Holders

2nd July - Vintage Doily Art

9th July - NAIDOC Week

16th July - Tote Bag Art

23rd July - Decoupage

6th August - Repurposed Jewel Art 13th August - Candle Painting



These activities are free of charge and open to all members of the Charters Towers Community

Places are Limited :: BOOKINGS ESSENTIAL





CLOSED for ANZAC DAY

Lest we forget 3 POWELL LANE & 11 - 15 CHURCH STREET

Honour the spirit of ANZAC Day.

Join us for a meaningful ANZAC Craft activity to honour the spirit of ANZAC Day. Create your own commemorative craft, such as poppies or other symbols of remembrance, as we pay tribute to those who served and sacrificed.

- 📅 Wednesday, 16 April & Wednesday, 23 April
- (5) 1:00pm + 3:00pm
- The Wellness Hub, 11-15 Church Street

This free activity is open to all members of the Charters Towers community, but places are limited - book now to secure your spot! 📞 4764 5522 🐸 wellnesshub@prospect.org.au







Ravenswood Gold Community Investment



Prospect are delighted to announce the Ravenswood Gold Community Partnership venture, which has been instrumental in the ongoing success of the Prospect Community Services Soup Kitchen and Breakfast Club.

Ravenswood Gold are a private Australian company that own and operate the gold mining operation in the historic gold rush town of Ravenswood, Queensland. Ravenswood Gold is the largest gold mine in Queensland and has seen an incredible transformation on the path to unprecedented success.

They are committed to a significant expansion of the existing mining operation that will see gold production increase to over 200,000 ounces per year and extend the life of the operation beyond 2035.



Open Cut aerial view Ravenswood Gold Mine, Ravenswood QLD

They are proud to have over 92% of our permanent workforce hired locally and across the broader Northern Queensland community, ensuring that their success benefits the community. Through their Community Investment Program, they contribute \$150,000 annually to support local initiatives and strengthen community ties. Additionally, they invest over \$93 million with local and regional suppliers, fostering economic growth and creating lasting relationships.

FOR ANY MEDIA ENQUIRIES PLEASE CONTACT MEDIA@RAVENSWOODGOLD.COM

SPER Hardship

STRUGGLING FINANCIALLY AND HAVING TROUBLE PAYING OFF YOUR STATE PENALTIES ENFORCEMENT REGISTRY (SPER) DEBT?

Hardship Partners

A Hardship Partner is an approved community organisation or financial or health practitioner that provides services for people in hardship to resolve their SPER debt.

Different Hardship Partners can help in different ways. Some may be able to offer counselling and treatment programs, while others could provide life skills courses. Hardship Partners are located across the state, so it depends on their location and the services they offer as to whether they can help you.

Prospect Community Services through Good Shepherd are a **Hardship Partner**.

What is a work and development order?

A work and development order is a way for people in hardship to reduce their SPER debt by doing relevant courses, attending counselling and treatment programs, or completing unpaid work with an approved Hardship Partner.

Who can apply

You may be eligible for a work and development order if you can't pay your debt due to financial hardship, mental illness, domestic and family violence, homelessness, intellectual and cognitive disability, and substance use disorder. One of our Hardship Partners will discuss with you what criteria and evidence you need to be eligible.

How to apply

Our Financial Resilience Worker will assess your situation to see if you're eligible for a work and development order (WDO). If you're eligible, they'll discuss with you and agree to sponsor you.

SPER will issue you an order and with the Financial Resilience Worker's supervision you will undertake a session or activity.

The Financial Resilience Worker will advise SPER of the hours you've completed under your order. These hours are then applied to the total amount you owe.

SPER collects and enforces unpaid infringement notices, court fines and penalties. We do this on behalf of authorities that issue fines. SPER doesn't issue fines.

Debts that can't be included

Some debts can't be included in a work and development order, such as compensation and restitution. You need to pay these debts in full or apply for a payment plan online at qld.gov.au/sper or call on 1300 365 635.

Activity	Rate
Educational, vocational and life skills courses	\$50 per hour
Financial and other counselling	\$50 per hour
Medical, mental health and substance use disorder treatment	Program rate*
Mentoring programs (for under 25)	Program rate*
Unpaid work	\$30 per hour
Culturally appropriate programs in remote communities	\$50 per hour

^{*} The program rate for these activities is set by the Hardship Partner.

@prospectcommunityserivces | info@prospect.org.au



WWW.PROSPECT.ORG.AU 07 4787 4797







Townsville Youth AOD

About Us

Townsville Youth AOD Service provides residential and community support to young people wanting help with alcohol and/or other drug dependencies. Our focus is harm reduction, with the main purpose being to prevent or reduce harm to young people, their families and the community.

It is a voluntary program and for many young people this will mean stopping all use and for others, it will mean reducing the amount they use a substance. No drugs and/or alcohol are to be consumed whilst staying in our residential facility, but your overall long-term goal is your choice.



Case Managers in both the Residential and Outreach programs, will help you develop an individual plans that focuses on:

- Developing life and living skills to prepare for independence;
- Addressing issues in relation to health and wellbeing;
- Promoting opportunities to overcome exclusion and isolation;
- Exploring positive pathways to engage in education, training and employment;
- Maintaining safe and stable housing.



Outreach

Outreach supports young people aged 12-25 years in the community, located in Townsville, Ingham, Charters Towers and the Burdekin.

Your Case manager, will come to you in your home or meet you in a local community space and support you to:

- Support you to book and attend appointments
- Help you to set personal goals and support you to achieve them
- Provide support with advocacy and referrals to other support services

Residential Rehabilitation

Based in Townsville, our residential program can support up to 8 young people aged between 16 and 25 years. Our program has 4x2 bedroom units, with each young person situated in their own individual bedroom for your comfort, privacy and safety.

You will be able to participate in one on one and group work programs alongside other young people to practice strategies including:

- Relapse prevention skills
- Positive coping skills
- Self esteem
- Communication skills

For more information on our Residential and Outreach services, please Contact us on:

Phone: (07) 4447 7150

Email: trs@salvationarmy.org.au



The Salvation Army acknowledge the traditional custodians of this land, the Bindal and Wulgurukaba people and pay our respects to their elders both past and present.

We value and include people of all cultures, languages, abilities, sexual orientations, gender identities, gender expressions and intersex status. We are committed to providing programs that are fully inclusive. We are committed to the safety and wellbeing of people of all ages, particularly children.

EASTER SCHOOL HOLIDAY



·· Fun Fest···

~ 10am - 12pm ~



Fun Run, Colour Xplosion @ PCYC

Wednesday 9th April

Craft @ Mitre 10

Thursday 10th April

Games & Activities @ PCYC

Tuesday 15th April

Easter Art, Craft & Baking @ The Wellness Hub

Wednesday 16th April

Easter Egg Hunt & Activities @ Mitre 10

Thursday 17th April

Laser Tag @ PCYC



Scan QR Code to REGISTER NOW







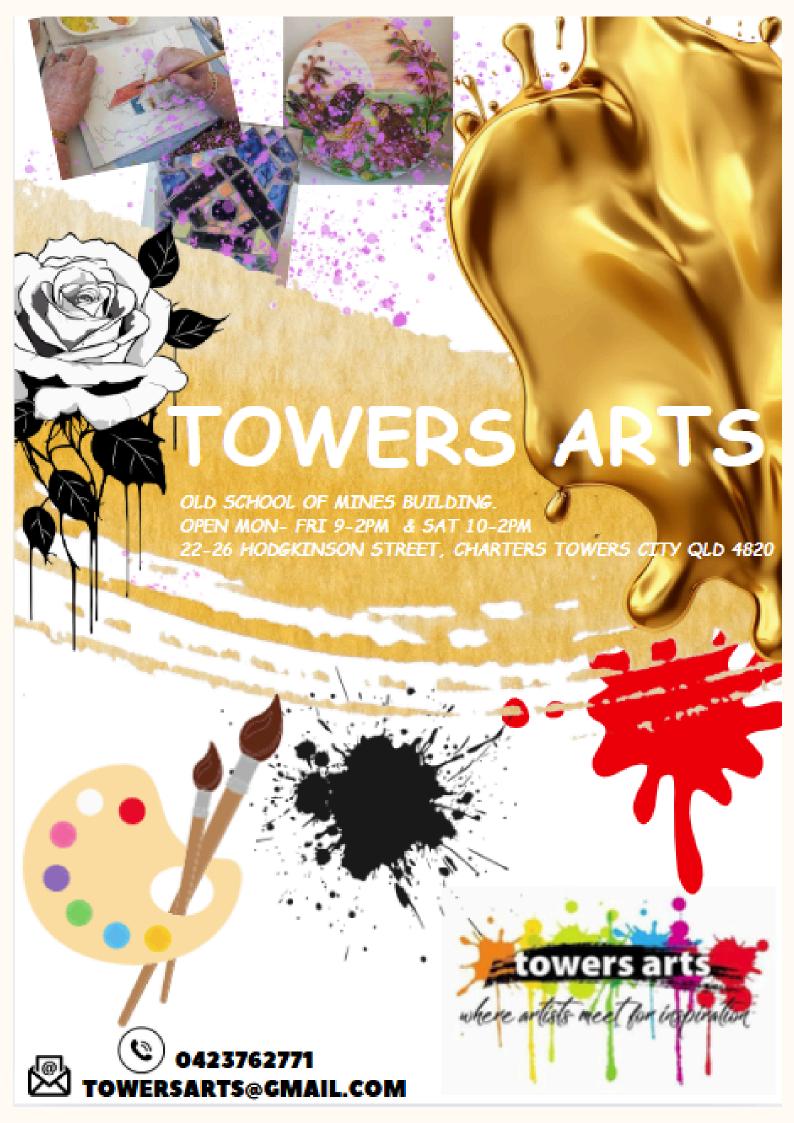






Once sessions are booked out there are no more places available, please do not attend the activity without a booking.

P: 4787 4797 E: info@prospect.org.au



Young Drivers – DIY Under the bonnet!

Young drivers in Charters Towers put their skills to the test at the Ride and Repair Workshop at PCYC on Saturday, March 2025! They hands-on got experience learning the basics of vehicle maintenance, helping them stay safe and confident on the road.

The fun didn't stop there! They took on the challenge of pedal car races, testing their forward and reverse driving skills with a hilarious twist-drunk goggles!

A huge thank you to Advanced Driver Training Centre for supporting our community and empowering young with essential safety drivers education!.















Craft Workshops

Craft workshops are being held each Wednesday from 1-3pm at the Wellness Hub 11-15 Church Street Charters Towers



Growers Group gather weekly at the Community Garden 3 Powell Lane on Tuesdays from 9-10am.



FREE WHAT'S ON

1pm - 3pm :: 5th February - 30th April 2025







5th & 7th February Community Garden Scarecrow

12th February No Sew Valentine's Day Heart

19th February Faux Stained Glass Window

26th February Recycled Bottle Floral Art

5th March Natural Alphabet Art

12th March Beaded Plant Stakes & Keychains

19th March **Yarn Wrapped Affirmations**

26th March **Driftwood Wall Hanging**

2nd April **Easter Craft**

9th April Make an Easter Wreath

> 16th & 23rd April **ANZAC Craft**

30th April **Beaded Drinking Coaster**

These activities are free of charge and open to all members of the Charters Towers Community

Places are Limited :: BOOKINGS ESSENTIAL



Charters Towers Access Group



Access / Advocacy

Projects include:
All Abilities Playground
Street and Shop Accessibility
Pool Upgrades
Infrastructure Audits
Disability Action Week



phone: 0487 352 434

email: ct.accessgroup@hotmail.com post: PO Box 1111 Charters Towers 4820







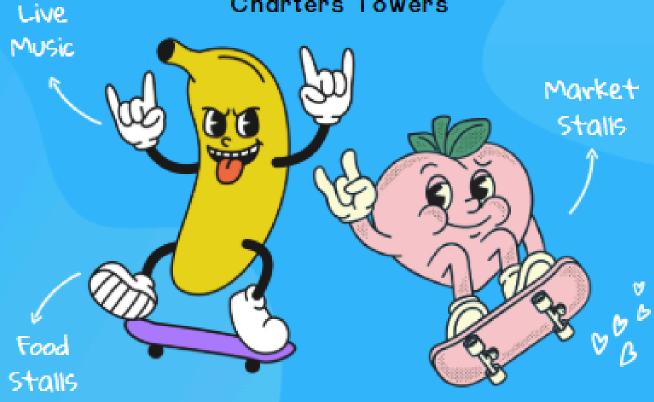


HAVE YOUR SAY



Sunday Vines SUNDAY Vines FESTIVAL

DEFIANCE MILL PARK Charters Towers



Free Sports & Skate Workshops Performances & Art Activities

Fun for all aces





The 2025 Federal Election

Issue of writs

Monday 31 March

Close of rolls

8pm, Monday 7 April

Close of nominations

Midday, Thursday 10 April

Declaration of nominations

Midday, Friday 11 April

Start of early voting

Tuesday, 22 April

Close of postal vote applications

6pm, Wednesday 30 April

Election day

Saturday, 3 May





OFFICE CLOSURE NOTICE

Dear Community,

Our Prospect Community Services office at 3 Powell Lane will be closed on FRIDAY, April 11th, for staff training. However, our on-call services will operate as usual.

We appreciate your understanding and apologise for any inconvenience. Thank you for your support!

How you can help!

A Little Goes a Long Way – Help Us Support Those in Need!

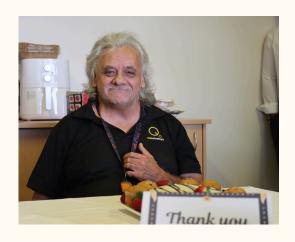
Did you know that for the price of a cup of coffee, you could help Prospect Community Services provide a meal to someone in need? 🥞 🛡

While we receive government funding for some of our programs, there's so much more beyond that to support community. Every donation, big or small, goes directly toward helping the people who need it most. As a registered charity, any donation over \$2 is tax-deductible, making it easy to give while also receiving a benefit.

We offer a safe and secure way to donate through PayPal or, if you prefer, you can visit us in person at 3 Powell Lane, Charters Towers.

Every dollar truly makes a difference—thank you for being part of something bigger! 🧡 www.prospect.org.au/how-to-donate





PROSPECT COMMUNITY SERVICES (ACN: 611 787 467) IS A REGISTERED CHARITY UNDER THE AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION (ACNC)

Donations for Emergency Relief

Prospect Community Services is here to support you with donated items and assistance available every Monday, Wednesday, and Friday at 3 Powell Lane, Charters Towers.

We offer items for community collection-no ID or intake assessment required. stop by, and we're happy to help. (Limited items available).

special thank vou Woolworths Charters Towers for their generous donations, which supports Community Breakfast program Woolworths Charters Towers and Prospect and Soup Kitchen meals. Your Community Services 'ham it up' continued support helps us make a meaningful impact in the lives of those who need it most.

We would like to thank everyone in our community who helps us keep the kindness going!







BREAKFAST CLUB



MONDAY - FRIDAY 8am - 9am @ THE WELLNESS HUB 11-15 Church St

We've relocated from Buffalo Hall, which is currently undergoing repairs, but the same great start to your morning is waiting for you!

Come along, bring a friend, and fuel up for the day ahead!

Neighbourhood Centre Week 2025



Neighbourhood Centres are increasingly important to people in the community, with over 2.4 million visitors to Centres across the state.

Neighbourhood Centre Week, being held across Australia from 12 to 18 May 2025, is a nationwide celebration of the vital role Neighbourhood Centres play in building strong, connected communities. This year's theme for Queensland is "The heart of our community", because Neighbourhood Centres are the heart of our communities.

A Brief History of the Charters Towers Neighbourhood Centre The Charters Towers Neighbourhood Centre was a non-profit organisation

The Charters Towers Neighbourhood Centre was a non-profit organisation that identifies, promotes and develops the interests and needs of the Charters Towers community.

'It grew out of the work of the Charters Towers Community Welfare Association that formed in 1986 to address the need for affordable housing. It was in 1987 that its first houses were erected. Two years later in 1989, the first paid staff member was appointed. In the same year a house at 183 upper Mosman Street was acquired by the Department of Families as a Neighbourhood Centre for the CTCWA. This has been remodelled several times. By 2008 thirty staff were employed. The Neighbourhood Centre has involved itself in a range of community enhancing activities since it first formed. This has included the running of a Family Day Care, a Thrift Shop, the auspicing of groups such as the 60's and Better Program, partnerships with the likes of Centacare and the delivery of programs such as Respite for Disabilities Services.

In 2002 an initial infrastructure grant was received to have a purpose built Neighbourhood Centre erected Charters Towers. This evolved into the establishment of one of only four Community Service Hubs in Queensland. Additional funding was received under the Blueprint for the Bush and Rural Multi-Tenant Service.' Community Service Hub designed Мас Robinson by was completed in 2009. Built on the corner of Jackson Street and Powell Lane." Now known as Prospect Community Services Ltd.



community services





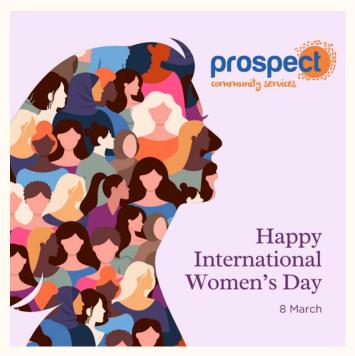


wellnesshub@prospect.org.au



International Women's Day







Home made pies and pastries galore!

Tarty Party Fun at The Wellness Hub

Day (IWD) was International Women's celebrated this year at the Wellness Hub where we hosted a 'Tarty Party'. This day honoured the achievements of women and promoted women's rights while sharing home baked tarts and pies. IWD is a focal point in the women's rights movement, bringing attention to issues such as gender equality, reproductive rights, and violence and abuse against women. The day also marks a call to action for accelerating gender parity. **IWD** 2025 campaign theme was 'Accelerate Action' and collectively, we can Accelerate Action for gender equality.





#ACCELERATEACTION FOR GENDER EQUALITY #INTERNATIONALWOMENSDAY #EQUITY



Our Family Support Team is here to work with you!

SERVICING THE HUGHENDEN COMMUNITY IN 2025

MAY JUNE JULY **AUGUST** SEPTEMBER OCTOBER NOVEMBER DECEMBER

Thursday 1 May | Thursday 15 & Friday 16 May

Thursday 5 & Friday 6 June | Thursday 12 June | Friday 27 June

Thursday 10 July | Thursday 24 July

Thursday 7 August | Tuesday 19 August

Thursday 4 September | Thursday 18 September

Thursday 16 October | Thursday 23 & Friday 24 October | Thursday 30 October

Tuesday 11 November | Tuesday 27 November

Thursday 4 & Friday 5 December | Thursday 11 December

Our Targeted Family Support service provides practical assistance to families experiencing difficulties, helping to strengthen relationships, improve well-being, and navigate life's challenges.

- Personalised Support Tailored guidance for families with children aged 0-18
 - Early Intervention Address concerns before they escalate
- 🔽 Practical Assistance Parenting support, connection to services, and advocacy
 - Flexible & Confidential Face to face, over the phone, or in the community

We're here to help, contact us today for a confidential chat!

🦞 RSL, Hughenden

4787 4797

9.30AM-2.00PM



FREE COMMUNITY SERVICE

SOUP KITCHEN

COLLECTION TIME

10:00am - 10:30am Every Tuesday and Thursday

Meals to be picked up from

Prospect Community Services

3 Powell Lane



BALANCE THRIVE BLOSSOM WORKSHOPS Adults

Held Every Monday at The Wellness Hub 1-2 pm Commencing Monday 3rd February 2025

The first step to

improve your wellness is to understand that health and wellness is

physical, emotional, social and environmental.

Places are Limited BOOKINGS ESSENTIAL

for more information

- 11 15 Church Street
- 4764 5522
- wellnesshub@prospect.org.au

prospect

Community Services

WELLNESS HUB

ALL PEOPLE HAVE THE OPPORTUNITY TO ACHIEVE THEIR FULLEST POTENTIAL!



SUPPORTING FAMILIES, STRENGTHENING FUTURES!

Our Family Support Team is here to work with you!



- Personalised Support Tailored guidance for families with children aged 0-18
- Early Intervention Address concerns before they escalate
- 🚺 Practical Assistance Parenting support, connection to services, and advocacy
- Flexible & Confidential Face to face, over the phone, or in the community

We're here to help!

Contact us today for a confidential chat

4787 4797

🤶 3 Powell Lane, Charters Towers

BE SAFE • BE SURE • GET TESTED • BE SAFE • BE SURE • GET TESTED

Townsville Sexual & Reproductive Health Service is visiting:

And the sale of the sale of

CHARTERS TOWERS

STI screens/ Contraception/Menstrual Concerns/ Education /

Cervical Screening/All sexual and Reproductive Health concerns

HEALTH CHECK

Private and Confidential service
All Information held at Townsville SHS

16 Jan 30 Jan 6 Feb 27 Feb

13 Mar 27 Mar 10 Apr 14 Apr

8 May 22 May 26 Jun

At Allied Health Building At the front of Charters Towers Hospital Call Ruth, Clinical Nurse Consultant Phone: 0429 488 710







Community Housing Tenant Meetings

WELLNESS HUB
11-15 CHURCH STREET

FRIDAY 14TH MARCH 2025 10:00 AM
FRIDAY 6TH JUNE 2025 AT 10:00 AM
FRIDAY 5TH SEPTEMBER 2025 AT 10:00 AM
FRIDAY 5TH DECEMBER 2025 AT 10:00 AM



VISITING SERVICE PROVIDER

Operating in over 50 communities across rural, regional and remote Queensland for over 30 years.

MENTAL HEALTH & WELLBEING



NDIS Provider #4050002324

www.nwrh.com.au

Freecall 1800 799 244 Phone 07 4781 9300 Email info@nwrh.com.au











ALLIED HEALTH

HOME & COMMUNITY SUPPORTS

- nonwealth Home Support Programme
- Queensland Community Support Scheme





bamara

Identify and achieve your goals with Parent Pathways

Connect with a mentor who can help you plan your future.



Call 1300 012 476 or visit bamara.com.au/parent-pathways



Saturday 10th May 10am - 4pm

Make movies - Learn the gear - Bring your ideas to life!

This hands-on workshop lets you shoot, light, and record like a pro, using real film equipment and even your phone. No boring lectures, just fun, creative filmmaking with industry skills you can actually use!

Spaces are limited. Please register before the 5th May.

The Wellness Hub

11-15 Church Street, Charters Towers

Phone: 4764 5522 or Email: wellnesshub@prospect.org.au











Providing legal support for women across North Queensland

Legal clinics in Charters Towers 2025



1800 244 504

nqwls.com.au

DISABILITY SUPPORT

prospection community services



Meet the team!

NEEDING NDIS SUPPORT?

Now welcoming new clients

As your local **registered NDIS provider**, we deliver professional, compassionate Disability and Mental Health Support Services in Charters Towers. Our experienced team offers tailored supports designed to meet your unique needs, including:

- Individual Support
- Community Participation
- Home and Living
- Respite
- SIL (Supported Independent Living)
- Specialised Care for Complex Needs
- Personal Care
- Wellness Hub Programs

At the Wellness Hub, we also offer group programs designed to promote independence, such as healthy cooking classes, healthy living group exercise, arts and crafts, plus much more. These programs, held Monday to Friday, focus on developing life skills, boosting confidence, and fostering social connections.

Contact us today at 0747874797 or ndis@prospect.org.au - we're here to support your journey!



Providing legal support for women across North Queensland

Free legal advice CHARTERS TOWERS

In person at Prospect Community Services

Call now to book an appointment 1800 244 504 or (07) 4772 5400

How we can help

LEGAL ADVICE AND ASSISTANCE

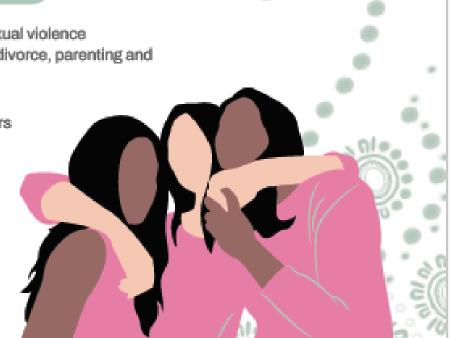


- · Domestic, family and sexual violence
- Family law separation, divorce, parenting and property settlement
- Child safety
- Migration and visa matters

CLIENT SUPPORT



- Centrelink
- · Financial matters
- · Emotional wellbeing
- · Housing and more



nqwls.com.au

Grow with Us

















Grow with Us



Annual Community Day 2025

SAVE THE DATE!

Planning is underway for the Prospect Community Services Annual *'Community Day'* which will be held this year again at Centenary Park on the 31st of August.

Community Day is an annual event that provides services and agencies the opportunity to showcase their core business and promote health, wellness and connection. This event highlights the importance of active volunteerism and the impact that people have on building strong communities.

We're excited to announce that stallholder registrations for Community Day will open on Monday, 2nd June and close on Friday, 15th August. If you're a local maker, foodie community group, school, or business owner looking to be part of this vibrant event, now's your chance to get involved! Spaces are limited, so be sure to mark your calendar and register early to secure your spot.

You can register by calling Prospect on (07) 4787 4797, emailing us at info@prospect.org.au or dropping by in person at 3 Powell Lane — we'd love to see you!

Whether you're coming solo or with your partner, our upcoming Community Day promises fun for everyone! Enjoy a vibrant mix of market stalls, delicious food, and entertainment that's perfect for all ages. From live music and tasty treats to unique handmade goods and family-friendly activities, it's the perfect way to spend the day with your community. Don't miss out on the fun—there's something for everyone!









Grow with us today!

WANT TO WORK FOR AN ORGANISATION THAT GROWS WITH YOU AND INVESTS IN YOUR POTENTIAL? DO YOU HAVE QUESTIONS ABOUT WORKING IN COMMUNITY SECTOR AND TRANSFORMING YOUR PASSION INTO PURPOSE?

Please check out our Website and Facebook page for current vacancies

Phone 4787 4797 or email hr@prospect.org.au

LET'S CHAT!

WWW.PROSPECT.ORG.AU

